



Gujarat National Law University

GUJARAT NATIONAL LAW UNIVERSITY

Attalika Avenue, Knowledge Corridor, Koba, Gandhinagar-382426

Web: www.gnlu.ac.in, Email: procurement@gnlu.ac.in, Tel: +91-79-23276611/12

Date: 13th April 2022

Subject: Clarification for the Queries

Reference:- Tender No. 16/2021 dated 31/03/2022 for Group Health Insurance Policy for Gujarat National Law University Employees and their Family members.

Kindly Note the following answers/remarks for the all queries received from the various bidders for Tender No. 16/2021 dated 31/03/2022 for Group Health Insurance Policy for Gujarat National Law University Employees and their Family members:-

Pre- Bid Queries - Tender Notice No: PC-16/2021 Dated 31/03/2022 Health Insurance Policy GNLU- Gandhinagar:-		
1.	Last Year Policy?	Fresh Policy
2.	Kindly provide past 3-year claim details (paid and pending claims) for preparing our most competitive quotes.	Fresh Policy
3.	Is this a fresh insurance policy or renewal?	Fresh Policy
4.	Group Health Insurance Policy for GNLU employees and their family members dated 31/03/2022, We need past 3 year claim details (paid and pending claims) for preparing our most competitive quotes	Fresh Policy
5.	Whether Direct Brokers can Participate in the tender by providing you the Authorization Letter from the Insurance Companies?	Yes
6.	Whether your proposal is fresh? If yes, please provide the member data	Fresh Policy
7.	If it is a renewal, kindly provide the following details:- A) Existing insurance Policy B) Member data C) Claim MIS (Excel and PDF) D) Claim history of last 3 years	Fresh Policy
8.	Claim MIS and Claim Dump till date?	Fresh Policy
9.	Expiring policy copy?	Fresh Policy
10.	Member details as per the format attached?	As per the tender document, shall not be provided
11.	UIB India is the composite insurance broker (both Direct and Re-insurance) Licenced by IRDA, Govt. of India. We are interested in participating the Group Health Insurance Program for GNLU Employees and their family members.	Yes

	So we would like to know if the IRDAI registered Insurance Brokers are qualified to participate in this tender or not.	
12.	To allow of submission of insurance tender, offline process without charging tender fee, EMD as per IRDAI Circular?	As per the Tender Documents
13.	Any additional time for bid submission?	Refer the Corrigendum issued on 12 th April 2022
14.	is said Tender available on https://www.nprocure.com/ ?	Yes –Open the site in Internet Explorer
15.	What is concerned person contact details who can help in online tender submission?	One may contact nProcure person for online submission of Tender
16.	What is previous policy status / Whether is it a fresh policy?	Fresh Policy
17.	What is as per industry standards any service charges on Medical Bills and other Non Medical items are standard exclusion under Group Mediclaim Policy?	As per the Tender Documents
18.	What is as per industry standards Maternity sub-limits for both normal and c section, Same Can be covered up to full sum insured of INR 10 Lacs?	As per the Tender Documents
19.	Is Mid Term Increase in Sum Insured in case of Employee Promotion?	As per the Tender Documents
20.	<p>Details of Employees and Family Members</p> <p>Data is provided in group of age band. We request you to provide detailed data as per attached format.</p> <p>Reason: various insurance companies are having different Premium slabs for age groups. Their age group doesn't match with data provided in tender. They require this to understand demography of the group.</p>	As per the tender document, Shall Not be provided
21.	<p>Tender Condition : Addition/ Deletion in existing Family of Employees would not have any financial implication</p> <p>Generally Insurance companies charge premium on per life basis and not on per family basis. So if there are any natural additions (new born baby/newly married spouse) will be added in the policy on collection of additional premium. Even if any insurance company charges premium on per family basis they may charge for addition of new dependents during currency of the policy.</p> <p>Premium chart age band wise will be shared at the time of placement of the policy</p>	As per the tender document
22.	Two Bid Tender Submission - We need clarification	As per the Tender Documents and issued

	here As per our understanding: We need to submit Tender digitally on nProcurement website by 21/04/22 and all Tender document also required to be submitted in Physical by 25/04/22.	corrigendum on 12 April 2022
--	---	------------------------------

All other terms and conditions remains same, all bidders are requested to note the same.

Registrar (I/C)
GNLU